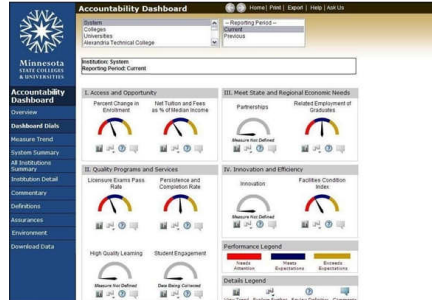


Client Success Focus: Dashboards and Database Drive Accountability

A new accountability dashboard application for monitoring performance across the Minnesota State Colleges & Universities system was released in June. The interactive, web-based dashboards provide 10 key performance measures tied to the system's strategic goals. For example, for the board of trustees to monitor its goal of increasing access and opportunity, one data dial indicates the percent change in credit enrollment at each institution and across the system, and another dial indicates net tuition and fees as a percentage of median income. The dials indicate whether each institution's performance is classified as "needs attention" (red), "meets expectations" (blue) or "exceeds expectations" (gold) — based on multiple data sources.



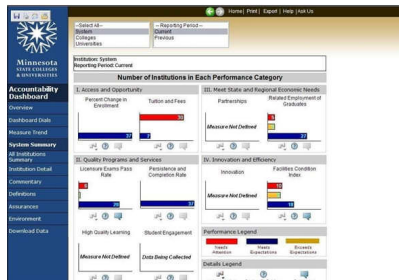
Dials indicate levels of performance

"The state college and university system has taken a bold step in increasing the transparency of and accountability for performance among its stakeholders," says Timothy Brands, president of iBusiness Solutions.

iBusiness Solutions' development of a comprehensive performance management application streamlines complex information and is designed to replace a laborious, manual process of collecting. It will ultimately include an integrated database with more than 20 sources of data, driving 10 focus performance measures and more than 20 supporting measures. "We

relied on iBusiness Solutions' advanced visualization and database expertise to design the dashboards and database based on four strategic, system-wide goals," says Craig Schoenecker, system director for research.

The system accountability project took two years to get to the public launch due to the complexity and number of data sources, in addition to extensive user participation that guided the process to build consensus and buy-in.

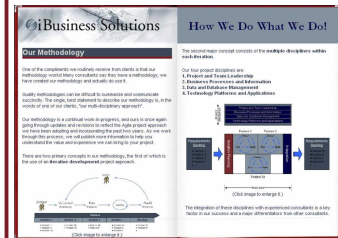


Institution summaries provide a new level of transparency in key performance measures

View the dashboards at

<http://www.mnscu.edu/board/accountability/index.html>

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(PDF version of newsletter)



Visit [Our Methodology](#) and find out how we do what we do!

Watch our website for other [News and Information](#).

Looking for Something New?

We are in the process of adding consultants and expanding our portfolio of independent contractors. If you know someone who might be interested and would like more details about our opportunities, please [email](#) or call Tim Brands at 612-730-7404.

iBusiness Solutions in the Press

iBusiness Solutions has recently been highlighted in two articles in the Minneapolis Star Tribune. You can view the articles by clicking on the following links:

[Dashboards speed efficiency](#)

[MnSCU system installs glass walls on the ivory tower](#)

The Larger Focus: Giving the Gift of Technology in Guatemala

Our December newsletter spoke of how iBusiness Solutions has made it a priority to have an impact that goes beyond our business activities in the professional world and how we have an opportunity to support the introduction of computer technology to school-aged children in Guatemalan villages.

This past February, I was able to experience firsthand the delivery of two initial computers. The trip was primarily a fact-finding mission, and through our visits and discussions with Guatemalan leaders, iBusiness Solutions has been able to participate in the planning of a wider-scale implementation of computers beginning in early 2009.

We are pleased to be a part of this multi-year project, which will **fully equip 10 schools and churches in 8 villages in Guatemala** and provide Guatemalan children with endless learning opportunities created by having access to this vital technology. The first two sites will be fully equipped in February of 2009.



In order to prepare for the trip to Guatemala and the delivery of these additional computers, the computers that are being donated will have to be wiped clean and have their software reinstalled. We would welcome help in this process and hope you will consider this opportunity to impact the lives of Guatemalan children.

On the trip this coming February, in addition to delivering the computers, we will be doing electrical wiring, networking the computers, training teachers and students how to use them, and sharing the wonderful gift of technology.

If you would like more information on how you can help prepare the computers or participate in the trip itself, please [email](#) or call me at 612-730-7404.

Timothy Brands